

## Grievance Redressal Forum

TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,  
Burla, Sambalpur, Pin- 768017Email: [grf.burla@tpwesternodisha.com](mailto:grf.burla@tpwesternodisha.com), Ph No.0663-2999601

Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and Sovan Tripathy, Member (Finance)

Ref: GRF/Burla/Div/SED/ (Final Order)/ 13442

Date: 28/03/2025

**Present:** Sri A.K.Satpathy, President.  
Sri B.Mahapatra (Co-opted Member)

1	Case No.	BRL/105/2025			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Chairman, Maa Durgeswari LI Project C/o- Rabindra Jhankar At/Po-Tihikipali, Chipilima, Dist- Sambalpur-768026		4110-0106-0340	9937948216
3	Respondent/s	EE(Electrical), SED, TPWODL			Division S.E.D, TPWODL, Sambalpur
4	Date of Application	10.03.2025			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code, 2019 ✓ 2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004 3. OERC Conduct of Business) Regulations, 2004 4. Odisha Grid Code (OGC) Regulation, 2006 5. OERC (Terms and Conditions for Determination of Tariff) Regulations, 2004 6. Others			
8	Date(s) of Hearing	10.03.2025			
9	Date of Order	28/03/2025			
10	Order in favour of	Complainant	Respondent	Others	✓
11	Details of Compensation awarded, if any.	NIL			

Place of Camp: ESO Office, Gosala, TPWODL, Sambalpur.

appeared

For the Complainant- Chairman, Maa Durgeswari LI Project

Represented by Rabindra Jhankar

For the Respondent - EE(Elect.), SED, TPWODL, Sambalpur.



**GRF Case No- BRL/105/2025**

- (1) Chairman, Maa Durgeswari LI Project  
C/o- Rabindra Jhankar  
At/Po-Tihikipali, Chipilima,  
Dist- Sambalpur-768026  
Consumer No.- 4110-0106-0340

**COMPLAINANT**

**VRS**

- (1) EE(Elect.), SED, TPWODL, Sambalpur

**OPPOSITE PARTY**

**GIST OF THE CASE**

The Complainant has filed the petition in the name of Chairman, Maa Durgeswari LI Project bearing Consumer No **4110-0106-0340** represented by Rabindra Jhankar under SED, TPWODL, Sambalpur has stated about billing dispute.

Hence, the Complainant prayed before the Forum to consider the case for revision/rectification.

**SUBMISSION OF OPPOSITE PARTY**

The Opposite Party has not submitted any relevant documents in this case.

**OBSERVATION**

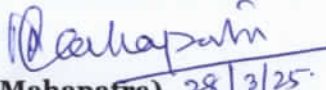
The case is pursued with all documents available in records (FG data base and Samadhan App) and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-Irrigation and Pumping Agriculture consumer having CD 12kw with initial date of p/s 01.01.2006 as seen from the FG data base/ Samadhan App. The complainant has raised objection as mentioned in gist of the case. After hearing from both parties, it is observed that:-

1. On 31.03.2023 Rs (-) 75767.91 has been adjusted as metered agricultural high units revised on 31.03.2023.
2. On 26.12.2023 Rs (-) 1128.12 has been given credit for 6.5% of DPS withdrawn as per Finance Dept. dtd.30.03.2023 mail dtd.26.12.2023.
3. On 29.02.2024, Rs 206924/- has been debited <sup>as</sup> Govt. payment adjustment with other Govt. consumer mail dtd.27.02.2024.

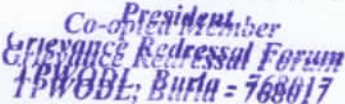
So, the bill at present is ok with no further scope of revision.

Hence, the instant case petition is hereby dismissed.

Accordingly, the case is disposed of.

  
(B. Mahapatra) 28/3/25

(Co-Opted Member)

  
President  
Grievance Redressal Forum  
TPWODL, Burla - 768017

  
(A.K. Satpathy)

President  
President  
Grievance Redressal Forum  
TPWODL, Burla - 768017

- Copy to:** - (1) Chairman, Maa Durgeswari LI Project, C/o- Rabindra Jhankar, At/Po-Tihikipali, Chipilima, Dist- Sambalpur-768026  
(2) Sub-Divisional Officer (Elect.), Hirakud, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.  
(3) Executive Engineer (Elect.), SED, TPWODL, Sambalpur.  
(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved by this order of the Grievance Redressal Forum, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forum."

This Order can be accessed at TPWODL Website → tpwesternodisha.com → Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/105/2025)